

# RUGGED NOTEBOOKS

## *Some frequently asked questions about your new notebook*

*Why I did not receive any Windows Installation CD or Recovery CD?*

We don't ship recovery CD or the Windows Installation CD, but we do have a recovery partition in the hard drive. To activate it, tap on **Alt+F4 keys** when powering up.

*My computer is no longer working properly, or my computer is infected with a virus. How do I restore my computer back to the original configuration?*

The WASAY recovery function is located on a special partition which invisible from windows platform. To access it, first shutdown the laptop; then press the power button and the **Alt+F4 keys** at the same time to activate WASAY RECOVERY function. This should restore all the settings back to original condition when it was shipped out.

**IMPORTANT: PLEASE BACK UP ALL YOUR FILES BEFORE RECOVERY AS IT WILL WIPE OUT ALL FILES THAT YOU CREATED SINCE YOU RECEIVED THE LAPTOP.**

*My battery is fully charged, but it will only last about 1 hour when I unplug the AC adapter from my computer. How can I improve the duration of my battery life?*

Please perform Battery Auto Learning. The battery auto learning can be located in the BIOS. To enter the BIOS, push and hold the DEL key as soon as your switch on your computer, then go to the ADVANCED option and under the advanced option select Battery Auto learning and hit Enter and follow the on-screen instruction.

*My keyboard is defective; when I try to type the letter "L" it will show a 3 instead. What should I do?*

Please make sure the number lock is not enabled. To disable the number lock, hold the Fn key and then push the Num Lock key at the same time.

*I just received my computer, but for some reason there is no audio. Is there something I am doing wrong?*

There is a hardware volume control located on your computer, please refer to your user manual for more details.

*Why my system is telling me the USB 2.0 device is not working properly?*

First make sure all USB devices are connected to the system, and then restart the computer and push the "DEL" key at the post screen. Enter BIOS and move the tap to the Exit option and select "LOAD OPTIMAL DEFAULT" then hit enter, save the changes and exit. This action should fix most USB devices related issue.

*How do I connect to the internet wirelessly?*

Please make sure the wireless switch is turn on. In most cases the wireless switch can be located next to the ON/OFF button, and next configure the wireless router to work with the Rugged Notebook computer. For additional information on how to configure the router, please refer to the router's user manual.

*How do I burn a CD or DVD?*

Please go to the Start manual then click on all programs, and double click on the CyberLink Power2GO application. Next follow the on screen instruction or refer to [www.cyberlink.com](http://www.cyberlink.com) for more details.

*I inserted a DVD movie into my computer but nothing is happening, what should I do?*

Please go to the Start manual then click on all programs, and double click on the CyberLink PowerDVD application. You can click play when the control panel appears.

*Where can I find the serial number of my computer?*

The serial number should start with the letter SY and it is located on the bottom of the computer.

*How can I adjust the DIM other than the function key?*

To adjust the DIM other than the Function key, please go into control panel and double click the "display" icon. Next select the "settings" tap on the top and click the advance button, in the next window select "Intel Graphics Media Accelerator Driver" tap and click the Graphics Properties option and than select the "color" tap in the next window. It will give the option to adjust the Gamma, Brightness and contrast.